



RETURN FORM

Jewelry must be returned unworn and in its original condition. Please package the jewelry in its original box, packed in the manner it was received so nothing is damaged in transit. Grande's Gems is not responsible for items lost or damaged in transit.

To return any merchandise to Grande's Gems please follow these steps below.

- 1) Contact Grande's Gems to receive a **Return Authorization Code**, or **RAC** at 800.527.1910 or email us at admin@grandesgemshawaii.com. Grande's Gems will not accept any return that does not have an **RAC**.
- 2) Fill out the form at the bottom of this page and place this return form inside the box.
- 3) Include a copy of the original receipt inside the box. No returned merchandise will be accepted without a copy of the receipt.
- 3) Write the **RAC** on the outside of the box.
- 4) Ship your merchandise to Grande's Gems, insured at value listed on the receipt for the item. Please do not write the word jewelry on the outside of the box.

Grande's Gems
4-1351 Kuhio Highway
Kapaa, Hawaii 96746

PLEASE FILL OUT THE FORM BELOW COMPLETELY:

Name _____

Shipping Address _____

City _____

State _____ Zip _____

Billing address (if different) _____

City _____

State _____ Zip _____

Description of item being returned _____

Reason for return _____

Return Authorization Code (RAC) _____